

Terminate ACCT

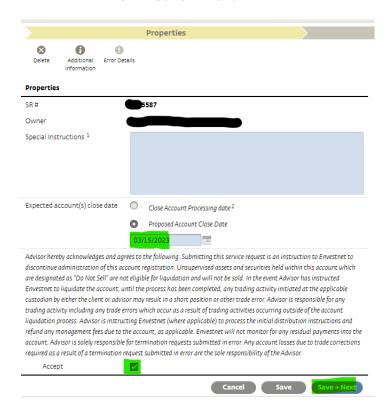
Terminating accounts must be closed on both Envestnet and at the Custodian Client Refunds are determined by the Termination Date entered on Envestnet

- 1. Navigate to the client's Service Tab
 - a. Click the "+" icon next to the terminating account
 - b. Select Terminate(Lig/Hold)



2. Properties:

- a. Select the Termination Date. This will be used for termination/refund bill
 - i. Should be date of death for deceased clients
- b. Check Accept
- c. Click Save + Next

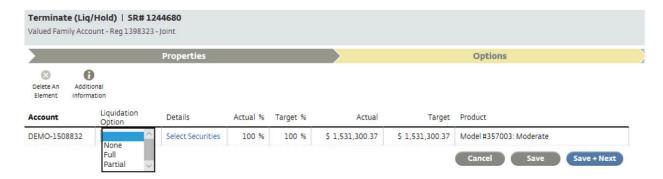




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3. Options (Liquidation):

- a. None assets will remain in kind
- b. Full all assets will be liquidated
 - i. APM Acct Liquidations (if needed) must occur prior to the Terminate SR
- c. Partial choose which assets to be liquidated
- d. Click Save + Next



4. Review & Submit:

a. Be sure to review all information that has been entered so far. If a Partial Liquidation was chosen, select the <u>Review Securities</u> link to double check the positions that will be liquidated. Once all the information looks correct, click the "Submit Request" button



ProTips:

- For APM accounts, if you want to liquidate on Envestnet, trades must be submitted and completed before generating the terminate account service request. Once complete, select "none" as the liquidation option in step 3 above.
- Reporting Only Accounts: enter a close date on the account's General Tab